



RESIDENT HANDBOOK

Updated November 2025

Mission:

To provide a safe, supportive, substance free transitional living option for people in recovery from substance use disorders until such time they can reintegrate into their community.

Goal

OUR House, Inc. offers people in recovery who have made a commitment to live a substance-free lifestyle, a safe environment in which to live and function. Our goal is to help you develop positive life coping skills that will allow you to master the social and professional demands of society. We believe that providing a supportive, family-like living environment will enable you to learn and practice the principles upon which a lifetime of recovery can be built.

Perspective Residents

ADMISSION POLICY

Upon first contact with O.U.R. House staff, whether by phone or in person, staff will screen the potential residents to determine their appropriateness for residency. If the potential resident is identified as an unlikely candidate for admission, suitable referrals may be provided to a higher level of care and/or another WVARR certified residence.

Admission Criteria may include, but is not limited to:

- Age 18 years of age or older
- Be willing and capable of contributing \$400.00 per month for the program fee. This will be due at the time of admission and each month of residency.
- Abstinence of intoxicating, mind- or mood-altering substances for a minimum of 14 days (no acute medical withdraw symptoms)
- Have a primary diagnosis of substance use disorder.
- Have adequate control over their behavior and assessed not to be imminently dangerous to self or others.
- Express a desire to recover from an active substance use disorder.
- Have a desire to recover using the 12-step program.
- Sign releases of information for medical, legal, and mental health histories.
- Pass a urine drug screen upon admission and agree to random drug screen testing.
- Have the ability to use the program as a transition to independent living.
- Be assessed as medically appropriate and free of any long-term illness that requires isolation from others.
- Have the capacity for active participation in all OUR House activities and responsibilities.
- Be able to meet personal needs without assistance.
- Willingness to work, be enrolled in school, or a combination of both. If receiving disability income, resident will be asked to engage in volunteer work.
- Commit to total abstinence from intoxicating, mind- or mood-altering substances.
- Respect the rights, views, and property of other residents and get along with others.
- Be willing to do volunteer work in the community when available.

Exclusion Criteria

- Have a clinical diagnosis that meets the criteria for a higher level of care (e.g., acutely psychotic or a danger to self or others) Referrals may be provided to a higher level of care and/or another WVARR certified residence.
- Have severe permanent cognitive impairment that would prevent the applicant from participating in scheduled peer-led, peer driven, social model house activities.
- Have ongoing medical conditions, which require a higher level of monitoring and care than can be provided by OUR House.
- Due to our location, we will not accept persons with certain criminal convictions (such as sex offenses, child abuse, violent crimes).

Screening

All prospective residents will be subject to an interview/evaluation with the Director, Secretary, or their designee, in person and /or by phone. Photo identification must be available (a photocopy to be kept in the resident's file). A complete and signed application will be kept in the residents' file.

Guidelines and Procedures

1. **Chain of Command:** All residents' questions, concerns and comments are to be directed to the Director or their designee, such as the PRSS.
2. **Room Changes:** Residents may move to a different bed within the house when a bed opens based on seniority. Management must approve moves between rooms.
3. **Valuables:** One Unique Recovery House, Inc. staff and/or management **is not responsible** for residents' personal property. All items are brought in at the resident's risk and bringing valuables in is highly discouraged. This includes cash, money cards, checks, etc.
4. **Emergencies:** The police should only be called in the case of real emergencies. In the event of minor incidents, inform the Director. Each resident will provide staff with emergency contact as well.
5. **Mail Etiquette:** All mail will be distributed by the Director. Opening mail addressed to another person is a federal offense and a violation of house rules.
6. **Events:** Periodic events may be held at the house including barbeques, holiday events, etc. These events are provided for the enjoyment of the residents and their family and friends. We strive to make OUR House as

close to a home environment as possible and believe that fellowship with others in twelve-step programs is an important aspect of recovery.

7. **Medical Needs:** Resident must sign a medical release of information with OUR House so that management can communicate directly with physicians. Residents must notify the House Director of medical appointments and emergency visits to ER or clinics. It is the resident's responsibility to pay for personal doctor's visits and all medications prescribed.
8. **Misc.:** Residents are **not allowed to have any snacks, food, or drinks (water only) in their bedrooms.** Residents are responsible for not leaving dirty dishes in the sink or cups/ glasses sitting around.
9. Residents may only leave the house after chores are complete.
10. **Lawncare:** Residents are responsible for upkeep of the yard, garden, and plants.
11. **No Video Gaming systems** are allowed in the house.
12. There is **no TV, Computers or Game Systems** allowed in Resident's rooms.

House Integrity

House Integrity rests on the principles of **HONESTY**. When any resident violates the rules and customs of OUR House, it disrespects the efforts of every other resident who is honestly working to establish a plan for lifelong recovery. Maintaining the integrity of OUR House means that if you have personal knowledge of the occurrence of any of the violations listed below, you need to report it to the Director immediately.

- Use of mood- or mind-altering substances of any kind.
- The presence of mood- or mind-altering substances on the premises.
- The use of Energy Drinks or having them on the premises.
- Smoking, Vaping or use of smokeless tobacco in any part of the house other than the designated area located outside.
- Pornographic material on the premises.
- Breaking another resident's anonymity and confidentiality.
- Weapons of any kind are strictly prohibited.
- Sexual harassment and /or sexual activity on the premises.

- Leaving the house or staying out after curfew (unless at work)
- Stealing from O.U.R. House premises, donated items, other residents, visitors, or staff.
- Lying to OUR House representatives. (staff, board members, volunteers)
- Direct or Indirect threats of violence towards another resident, staff member, or volunteer of any kind

While it may be tempting to not report on someone else in the house, please remember that you are not helping them in their recovery by being part of covering up their negative, self-defeating behaviors. Half measures should not be practiced or tolerated when it comes to making sure that OUR House is a safe, positive environment for you, for your fellow residents and for those residents yet to come. **If it is known that you had personal knowledge of a violation and failed to report it, you are subject to the same discipline as the residents that violated rules.**

I. Resident Restrictions and Privileges

This list is not all-inclusive; other restrictions may be verbal or added as needed.

During the initial 30 days of Residency

- a) No visits with significant others are permitted on or off premises unless prior approval is received from the Director.
- b) Communication may be in the form of a phone or letters only. Residents are to have no home visits or social gatherings during the first 30 days.
- c) Employment and / or school schedule will need to be obtained within 30 days of the initial date of residency at One Unique Recovery House and provided to the Director.
- d) Residents may not have any overnight stays off premises in the first 30 days.
- e) Curfew is at 9:00pm. on weekdays and 10:00pm. on weekends. Exceptions will be made only for employment-related reasons (verification will be required). Restrictions/curfew times from legal entities may differ from OUR House times, in this case, the stricter curfew is required to be followed.
- f) All residents will sign out when leaving the house: indicate date, time, where they are going, and who they are with. When leaving the house (unless for work) you will be accompanied by staff or another resident. Both must sign out. Residents may not sign out / in for anyone other than self.

All residents are to go in pairs unless going to work. *Cannot emphasize this enough.*

1st week

Relinquish car keys to the Director. This week is to be used to becoming familiar with house mates, house rules, meeting places and times.

Residents will agree to be placed on Life360 location services for the first 45 days of residency or will not be permitted to have their personal cellular phone during that time period.

2nd week -

May use house phone and internet for job search, doctor appointments and other related services.

3rd week -

Report to Director - list of jobs applied for or volunteer work done (when / where)

4th week -

May be eligible to have car keys returned - must inform director when driving. Copy of valid driver's license, insurance, and registration must be provided to Director.

Residents on any level of legal supervision must adhere to cell phone restrictions as set by their individual supervising officer.

II. Resident Expectations

1. Residents are required to respect the anonymity of all residents. Resident and House business is confidential and must not be discussed outside of the house. Violation of this policy will be grounds for immediate dismissal from the program.
2. Residents will be responsible for completing assigned chores. Chores will be assigned weekly by the director or designee.
3. Residents are expected to always maintain a respectable noise level while in the house.
4. Rooms are subject to inspection at any time by O.U.R. House staff. The room should be kept neat and clean, and the beds should be made daily.
5. Assigned chores must be completed and signed off on the chore sheet a minimum of three times a week. Some chores may require daily basic maintenance, however full completion of the chores (deep clean) must be completed the minimum of three times. The house cleaning is to be done by all Residents and inspected by staff.

6. Residents are expected to plan their time accordingly to complete their individually assigned chores.
7. The Director may assign specific outside classes (referrals) based on each individual's needs. All classes assigned by the director must be attended. Classes will be scheduled around legal requirements not work schedules. A completion certificate from the class must be provided to the Director after completion of the class.
8. Resident rooms are set up to house 2 people each. When there is only 1 person in a room, the resident will keep the entire room clean. Half of the room will be kept ready for the next person to move in. All rooms have 2 beds and 2 dressers and 1 nightstand and lamp. Some rooms may have closets. All space is to be shared.
There is a limit of 21 hanging pieces of clothing. All other clothes, tee shirts, underwear, night clothes, socks must fit in the designated dresser without stuffing the drawer. No more than 4 pair of shoes (boots, sandals, tennis shoes, etc.) Any other clothing may be stored in a box or tote with resident's name on it, no trash bags.
9. Each resident will select a Home Group within first 60 days.

III. Overnights

Residents on any level of legal supervision must adhere to restrictions as set by their individual supervising officer.

Overnight Passes: Overnight passes may be granted at the discretion of the director if the following criteria are met:

- a. Resident has been in the program for more than 30 days and is current with program fee payments.
- b. Residents attended all required meetings that week.
- c. Residents have completed all their assigned chores that week and have planned to have his/her chores covered while away.
- d. ***Pass request is to be completed in writing a minimum of 5 days prior to the date of the overnight request and given to the Director for review and approval.*** Please note that if a Request to Leave Pass is granted the activation of Life360 location services may be a condition of that approval.

IV. Medications

See PRESCRIPTION MEDICATION POLICY

- ☐ Residents will provide a list of all medications prescribed and OTC in their possession to the director.
- ☐ Residents will self-administer their medication as prescribed by a physician.
- ☐ **Residents should not discontinue medication for any reason without a physician's order.**
- ☐ Any resident requiring medication One Unique Recovery House is not capable of supporting will be referred to a higher level of care or another WVARR Certified program that is capable of supporting their level of care.
- ☐ **Medication will be stored appropriately and out of plain view from other Residents. For example, in a dresser drawer, closet.**
- ☐ Expired medications or medications resident is no longer taking must be given to the director to dispose of appropriately.

V. Visitors

All visitors must be pre-approved by the Director.

Visitors are allowed on the first floor only, and not in the bedrooms or hallway. Visitors in recovery need to have a minimum of 90 days of sobriety unless staff is present.

VI. Termination of Residency

1. A one-week notice is requested prior to voluntarily move out.
2. Upon leaving, the Resident's bedroom should be thoroughly cleaned.
3. Any Resident discharged for any reason will not be permitted to return to the premises as a Resident or visitor for a minimum of 60 days.
Discharged Residents must have a clean urine test in order to return.
4. Previous resident may not be allowed to return to OUR House premises as a Resident or Visitor if they used any illegal substances or alcohol or had possession of illegal substances, paraphernalia and/ or alcohol on premises.
5. Upon leaving OUR House program. It is the resident's duty to have their personal belongings picked up within 30 days or the belongings become

the property of One Unique Recovery House and will be disposed of appropriately.

6. Resident's program fees need to be current to retrieve personal belongings.
7. If a resident leaves without notice, they will not be permitted back into the house. Their belongings may be packed up by staff, roommate or director and they may call with a plan to pick them up.
8. Program monies paid will not be returned to the Resident under any circumstances.

Program Completion

The indicators that a resident is ready for approved discharge are as follows:

- 1) The residents exhibit the capacity to apply a recovery program in their daily lives.
- 2) The resident has and uses a sponsor on a regular basis.
- 3) The resident willingly attends 12-step recovery meetings
- 4) The resident exhibits honesty and is appropriately open with his/her feelings both in individual and group settings.
- 5) The resident consistently demonstrates the motivation to remain in recovery.
- 6) The resident asks others for help as needed.
- 7) The resident has developed an appropriate aftercare plan and asks for feedback from his/her peers about the plan.

Criteria

1. Has attended a minimum average of 5 meetings each week of residency.
2. The resident has a sponsor and is actively involved in recovery program.
3. Is actively working the 12 steps; completed Steps 1-2-3 and working on 4.
4. Has a home group.
5. Has committed to living a drug and alcohol-free lifestyle.
6. Completed a minimum of four individual and professional counselling sessions with a counsellor of their choosing.

VII. Financial Obligations

One Unique Recovery House, Inc. has opted to keep the program fees low and affordable. By doing so, residents are expected to budget accordingly. They will need to pay legal fees if obligated along with any other outstanding debts. Residents are expected to save money for future housing. OUR house is a steppingstone to community living, not a resting place. Residents will work with their recovery coach or PRSS and plan a sustainable living plan for when they leave OUR House.

Eating Out, Door Dash, Food Deliveries are only permitted with the director's approval. This is a luxury and should only be permitted occasionally when a resident is financially stable and/ or ill.

OUR House has decided to allow vaping and tobacco use. Please be mindful of your budget. Is this something you can afford? There will be no borrowing, loaning or bumming of this type of items. This too, is an addiction many sober living homes have banned.

OUR House has the one of the lowest priced Sober Living program in the State, and we provide the most!

Nice new beds and bedding	Dishwasher
Personal Space	Washer / Dryer
Telephone	Laundry Detergent / Fabric
Internet / Wifi	Softener / Bleach
TV w/ ROKU	All cleaning supplies, toiletries
Kitchen appliances	Personal Hygiene Items
Security (locks/cameras)	Transportation
Referrals to doctor, dentist, eye exams, glasses, therapy	

We hope that you will use this time of your recovery to build a strong foundation. This is an opportunity for you to make changes, and to live a new life you never even imagined. Further your education, begin a new career, reunite with family, you have endless possibilities.

REWARDS FOR FULFILLING OUR HOUSE OBLIGATIONS

- A successful recovery foundation.
- Access to various recovery literature: AA, NA, AlAnon, Celebrate Recovery
- A nice clean bed for sleeping, a beautifully furnished home to live in, food to eat.
- You will have electric, gas, water, sewage, trash disposal, cable and Smart TV, telephone and Internet services including WiFi.
- DVD player with recovery-oriented movies.
- Life Skills training
- Access to technology such as laptop and printer
- Access to community assistance with clothing – Parish House and Salvation Army
- Volunteers to help you with transportation.

- Opportunity to find a career or attend school.
- Peer support services
- Pride in self for living responsibly.

Examples of Consequences of Negative Behaviors

Written / Verbal Warnings - Given by the Director or designee for inappropriate conduct / dress / rule breaking, etc.

1. May only leave house for necessary appointments, meetings, and work.
2. Assigned extra chore (s)
3. No overnight or weekend passes
4. Increase mandatory meeting attendance.
5. Discharge from the Program **
6. Revoke cell phone privileges.
7. Pick up trash on Street. from end to end.

Residents that receive any verbal or written violation will be subject to activating Life360 location services on their personal cellular devices or lose cellular privileges all together.

Any resident that receives any “sanction” or violation from their legal entity will potentially be subject to appropriate consequences within the OUR House program and/or a reactivation of Life360 location services.

This list is not all-inclusive; consequences will not be unreasonable and may be made known to residents in writing and signed by director and resident.

****with approval from at least one member of the Executive Board of directors. (President, Vice-President, Treasurer and / or Secretary).**

Note that the Director may request the activation of Life360 location services on any residents’ cellular phone NOT as a punishment but in the event of any concern of safety such as an active proactive order, previous stalking/harassment experiences have occurred, medical conditions, or at the request of your legal supervision officer.

RESIDENT TRANSPORTATION

Residents of One Unique Recovery House are encouraged to take responsibility for their own transportation needs.

1. Residents need to plan for their own transportation needs. If a resident owns their own vehicle, they may use it while living at O.U.R. House. They must provide copies of their valid driver’s license, vehicle registration and

appropriate insurance. The vehicle must be in good condition with a current WV inspection sticker.

2. If a resident does not own a vehicle, they may access public transit (Country Roads Transit - CRT). Each resident is responsible for connecting with CRT and board and exiting the bus as appropriate.
3. If the resident needs transportation to a medical appointment out of town and have a WV Medicaid card they may contact MotivCare for transport.
4. If a resident is in a medical or psychiatric emergency, then peers or O.U.R. House representative will call 911 immediately and wait for the ambulance to arrive and immediately report the emergency to the director.
5. If a resident needs transportation and cannot access one of the previously mentioned modes of transport, they may then contact one of at O.U.R. House representatives or volunteers.
6. **Any person transporting residents must provide copies of their valid driver's license, vehicle registration and appropriate insurance.** The vehicle must be in good condition with a current WV inspection sticker.

Meeting Etiquette

Dress appropriately

Go early, fellowship, get to know other group members

Go to the bathroom before the meeting.

If you want coffee, get it, and sit down before the meeting starts.

Listen to who is talking. Do not interrupt.

Try to limit your sharing to topics related to alcoholism in AA meetings.

Never interrupt somebody who is speaking.

Do not talk to somebody else directly during their sharing time.

During an AA open talk, somebody may say something you want to respond to directly- you may talk to them after the meeting.

Texting During Meetings is Rude – **put your phone on silent and put it away**

Do not violate somebody's anonymity by gossiping about who you see or what you hear at a meeting of Alcoholics Anonymous.

Do not get up during a speaker meeting, you sit for an hour watching TV you can sit for an hour meeting.

Emergency Numbers

Police (Emergency — call 911)

- Buckhannon City Police (304) 472-5723
- Upshur County Sheriff (304) 472-1180
- West Virginia State Police (304) 473-4200

911 Communication Center.....304-472-9550

Poison Control Center.....800-222-1222

National Suicide Prevention Hotline.....800-273-8255

- WV Department of Health and Human Resources (304) 4734230
- Goodwill Industries (304) 472-0587 (*Thrift Store-offers low-cost clothing, house wares and furniture, Accepts donations*)
- Salvation Army (304) 472-6165 (*Thrift Store-offers low cost clothing and household goods, assists residents with food, utilities and rent (as funds are available), provides fire and disaster assistance, accepts donations.*)
- Upshur Cooperative Parish House-Crosslines (304) 472-0743 (*Helps with food, medical, utilities, rent, prescriptions, and gas vouchers for medical appointments, school needs, and mortgage assistance, Information and referral center; Works in collaboration with other social agencies in the community, Accepts donations*)

Domestic Violence

- Woman's Aid in Crisis (304) 473-0106
- Victim's Services Coordinator (304) 472-9699
- Mental Health - Appalachian Community Health Center (304) 472-2022
- St. Joseph's Hospital, 1 Amalia Dr, Buckhannon, WV 26201, **(304) 473-2000**

Poison Control Center (800) 222-1222

A complete list of resources and phone numbers is posted on the O.U.R. House Bulletin Board in the dining room.

Basic House Rules

- ✦ There will be no physical or verbal abuse to anyone living in this house. (Include name calling). Verbal abuse includes yelling.
- ✦ Your room needs to be clean before you leave the house for any reason except an emergency.
- ✦ Dishes are not to be left in the sink. Wash, dry, and put away / place in dishwasher.
- ✦ All residents will attend all available in person AA or NA meetings if they are not at work.
- ✦ Clean communal areas after each use. Do not leave personal papers, mail, or other belongings lying around the house.
- ✦ Do not 'borrow' from anyone in the house, volunteers, or staff.
- ✦ Curfew is 9:00pm. Unless you are at work or have permission to be out. 10:00pm on weekends.
- ✦ You will, always, let the director know your whereabouts by signing in and out.
- ✦ No smoking or vapes inside the house.
- ✦ No food, drinks, or snacks upstairs except plain water.
- ✦ No lying, stealing, or manipulating. Anyone caught stealing will be immediately discharged from the program and / or charges may be filed against the one caught.
- ✦ Food brought into the house will be shared with all residents. The only exception is purchases made to take a meal to work. Those items must be labeled with the resident's name and date.
- ✦ Personal hygiene items will be limited to what fits in the provided shower caddy. Items left in the shower or bath will be disposed of.
- ✦ Personal items such as pictures, knick-knacks, keepsakes, etc. will be limited to space. There should be nothing under the beds except provided storage containers.
- ✦ Resident's extras may be stored in the attic in suitcases or storage totes (no garbage bags).

If you open it – close it.

If you take it out – put it back

If you use the last one – replenish it.

Be considerate of other residents – everyone is at a different part of their recovery journey. This is a WE program.

Women's House

34 Hart Avenue – Buckhannon, WV 26201

304-460-2117

Men's House

10 Meadow Street – Buckhannon, WV 26201

304-460-2162

Megan – 304-402-8414

Linda – 304-613-9306

Below is an added copy of the agreement each resident has signed when provided a copy of this handbook.

ACKNOWLEDGMENT / AGREEMENT

(signed copy to be kept in resident's file)

- ✎ I have carefully and thoroughly read the Resident's handbook.
- ✎ I have had the opportunity to seek and get clarification from the Director regarding any aspect of the Handbook that was not clear to me.
- ✎ I fully intend to abide by the policies, procedures and rules of One Unique Recovery House, Inc.
- ✎ I understand the Resident Guidelines and agree to adhere to them.
- ✎ I understand that violation of these rules may result in my immediate discharge from the program and that by accepting these terms, I exclude myself from the normal due process afforded by any local, state, or national laws.
- ✎ I am aware of the consequences of violating these policies, procedures, and rules.
- ✎ I am aware of the grievance policy and have received a copy.
- ✎ I am aware that these guidelines may be added to or changed at the discretion of the Director.